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ADVISORY

During the recent outage of GDC services the department learned that there were few grey areas in the roles and responsibilities of GDC vis-à-vis System owners. The Department of IT and Telecom would like to issue following directives to succinctly define respective roles and responsibilities pertaining to Government Data Center (GDC). A request is made to read the document in conjunction with the earlier issued documents.

1. Ownership of system migrated to GDC will remain with respective agency. Updating , patching and securing of system not limited to application, databases, runtime, environment, middleware, and operating system, is the responsibility of System Owner. Hereafter the clients at GDC will be referred as “System Owners” instead of “Application Owners” to avoid confusion and ambiguity.
2. GDC serves as infrastructure provider. GDC will ensure availability and security of GDC infrastructure(network, storage,compute and ancillary resources/facilities).
3. Systems hosted in GDC will undergo regular vulnerability assessment. BtCIRT shall issue vulnerability scan report.The vulnerabilities should be addressed within the required time frame based on severity of identified threats as indicated in the report corresponded by BtCIRT
4. New application/system should fulfill security compliance issued by BtCIRT and should meet standards developed by DITT, before being hosted in GDC. The new applications/systems will be staged for testing before migrating to production servers.
5. All unwanted ports/services shall be disabled based on compliance issued by BtCIRT.
6. Agency will be required to notify GDC team prior to implementing any changes to their system(services, application, Operating system). Prior to any changes, offsite backup will be maintained by the respective system owners.
7. System Owners must adhere and comply with the SOP enforced by GDC.

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